



Sponsor

- creates and owns the project objectives
- provides direction and support to team
- provides resources for team to be successful
- supports cross-functional team effectiveness
- participates in kick off and close-out meetings



Project Lead

- sustaining owner of process and objectives
- participates in coaching relationship
- drives completion of actions on time
- keeper of all project information
- drives sustainability of results



Coach

- subject matter expert on lean six sigma
- provides training on lean six concepts
- guides team through a structured process
- challenges team to think outside limits
- provides objectivity throughout the initiative



Team Members

- ambassadors and trainers of the new process
- create & accomplish actions
- contribute information and creative ideas
- trainer and go to person for the new process